

PRIVACY NOTICE WEBSITE

The Privacy Notice regulates the processing of data collected by DYNASOL GESTIÓN, S.L. (hereinafter, the Company or DYNASOL) through this Website (hereinafter, the Website).

The User guarantees that the data provided are true, accurate, complete, and up to date, and is responsible for any direct or indirect damage that may result from the breach of this obligation. When the User provides personal data related to third parties, they guarantee that they have informed these individuals about the content of this Privacy Policy and have obtained their prior consent to provide us with their personal data.

The Company may modify this Privacy Policy when necessary. In case the Privacy Policy is modified, we will inform you through our website or any other means of communication to ensure that you are informed about the new privacy terms applicable to the Company's activities.

If you continue to use the Services after we have informed you of the changes made to our Privacy Policy, it will mean that you agree to the updated terms, except with respect to potential data processing purposes for which your consent is required.

Who is responsible for processing your personal data?

Company name: DYNASOL GESTION, S.L. Registered office: C/Titán 15, 28045 - Madrid. N.I.F.: B82405549 Phone: +34 913 488 000

What is the origin of the personal data we process?

The personal data we process are those that the User has provided directly through their interactions and the forms made available on the Website or on the Company's social networks. Therefore, it is always the User who is the source of the data we process.

By providing your data through electronic channels, the User guarantees that they are over 14 years of age and that the data provided to DYNASOL are true, accurate, complete, and up to date. For these purposes, the User confirms that they are responsible for the accuracy of the information provided and will keep this information appropriately updated to reflect their actual situation, taking responsibility for any false or inaccurate data they may provide, as well as for any direct or indirect damages that may arise.



How will the Personal Data be treated?

Personal data will be processed by the Company in accordance with the provisions of current legislation on the subject. In particular, and without being exclusive, in accordance with:

(i) Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the Processing of personal data and on the free movement of such data and repealing Directive 95/46/EC - General Data Protection Regulation - (hereinafter, "GDPR");

(ii) Organic Law 3/2018 of December 5, 2018, on the Protection of Personal Data and Guarantee of Digital Rights (hereinafter, "LOPDGDD");

(iii) or any regulation that modifies, develops, or replaces the above.

For what purpose do we process your personal data and what is the legal basis for it?

The personal data provided by the User may be processed by the Company for any of the following purposes, depending on the type of data provided and the interactions the User carries out on the Website (name, email address, mobile phone, and requested assistance) will be processed by the Company for the purpose of registering users from the Website, managing the user database, and responding to requests or inquiries.

In more detail, the Company may process your data for the following purposes:

1. Sending newsletters and alerts:

- Purpose: Sending this information through any channel, including electronic means (such as email, web communications, or app communications) about news and articles, activities, events, contests, etc. organized by the Company or third parties. These communications may contain commercial information about products, services, offers, or promotions related to the activities conducted by Grupo Dynasol¹, as well as the information requested by the User through the forms available on the website.
- **Data processed for this purpose:** Identifying data, contact data, and preference data.
- **Legal basis:** This purpose is based on the User's consent.

2. Customer Support:

• **Purpose:** Managing and resolving customer queries and communications.

¹ The Dynasol Group is integrated by two groups of companies. Dynasol Gestión, S.L. and its subsidiaries Dynasol Elástomeros, S.A.U, Dynasol LLC. and General Química, S.A.U., and Dynasol Gestión México SAPI de C.V. and its subsidiaries Dynasol Elastómeros México, S.A. de C.V., Dynasol China, S.A. de C.V. and Industrias Negromex, S.A. de C.V.



- **Data processed for this purpose:** Identifying data and contact data.
- **Legal basis:** The legal basis is the maintenance and execution of the legal relationship established between the Company and customers.
- 3. Compliance with the Company's legal obligations regarding the Website:
 - **Purpose:** Compliance with the Company's legal obligations regarding the Website, whenever it is necessary to process User data for this purpose.
 - **Data processed for this purpose:** Browsing data, identifying data, and contact data.
 - **Legal basis:** This processing is based on the Company's legal obligations.
- 4. Commercial Support:
 - **Purpose:** Providing support to potential customers who request information about products and other related matters.
 - **Data processed for this purpose:** Identifying data, contact data, professional data, and browsing data.
 - **Legal basis:** The legal basis for this purpose is the User's consent.
- 5. Technical Support:
 - **Purpose**: Providing technical support for products.
 - **Data processed for this purpose:** Identifying data, contact data, professional data, and browsing data.
 - **Legal basis:** The legal basis for this purpose is the User's consent.
- 6. Job Offer Management:
 - **Purpose:** Managing published job offers or spontaneous job applications.
 - **Data processed for this purpose:** Identifying data, contact data, professional data, and browsing data.
 - Legal basis: Consent

7. Relationship with Suppliers:

- **Purpose:** Managing relationships with suppliers.
- **Data processed for this purpose:** Identifying data, contact data, professional data, and browsing data.
- **Legal basis:** The legal basis is, in this case, the maintenance and execution of the legal relationship established between the Company and suppliers, as well as the User's consent.

8. Contact with the User for Participation in Specific Projects:

• **Purpose:** The Company may contact the User to propose collaboration or participation in specific projects in which the Company is involved, within the framework of the Open Innovation program.



- **Data processed for this purpose:** Browsing data, identifying data, contact data, professional data, and preference data.
- **Legal basis:** The legal basis is the User's consent.

9. The Company may process User data for statistical purposes:

- **Purpose**: For analyzing the behavior of Users, their activity, and interactions on the Website. Likewise, the company may develop satisfaction surveys to assess the user experience. To conduct this purpose, specific cookies will be used, which will only be applied if the User gives their express consent.
- **Data processed for this purpose:** Browsing data, identifying data, contact data, professional data, and preference data.
- **Legal basis:** This purpose is based on the User's consent.

For purposes based on consent, the Company informs its Users that it will only process the User's personal data in cases where the User has consented to data processing through the means of obtaining consent provided by the Company. If the consent is revoked, this will not affect the legality of the processing conducted prior to the revocation if the consent was valid.

Furthermore, we inform you about the processing of information collected from Users on social networks accessed through Dynasol's corporate profiles for the purposes specified by each of these social networks, including analytical purposes. Any promotion organized on these networks will be specifically regulated.

What personal data do we process?

The personal data processed by the Company because of the interactions made by Users on the Website come from the personal data provided by Users through the forms made available by the Company, as well as data provided through the User's interaction with the Website.

In particular, the Company may process the following categories of data:

- Identifying data: name and surname, ID card, user's IP address.
- Contact data: postal address, email, phone number, postal code, city.
- Professional data: company data, position held, professional sector.
- Browsing data: domain and host from which internet access is made, internet address of the website from which the Website is accessed (e.g., through a link), date and time of access to the Website and the time spent on it, IP address (Internet Protocol), your computer's operating system, and your browser software.
- Preference data: interests in Dynasol's activities, data regarding the reception of emails at the provided address whether an email has been received or not, whether the email has been opened, and the date and time of receipt.



Who do we share your data with?

The Company informs you that your data may be shared with the following entities:

- Companies within the Dynasol Group, as specified in the previous section, to respond to user requests and inquiries. This may involve the international transfer of data to countries outside the European Economic Area (EEA), some of which the European Commission may not consider having a level of data protection equivalent to that in the EEA.
- Public Administrations for compliance with the Company's legal obligations.

Likewise, the Company informs users that personal data may be disclosed to service providers of the Company who function as data processors, some of which are located outside the European Economic Area in countries that do not have an equivalent level to the European one regarding data protection guarantees.

If the Company conducts such data disclosures, it guarantees that it has previously established the necessary means to ensure the application of adequate legal safeguards concerning such data disclosures.

The adequate legal safeguards to be applied by the Company may consist of entering Standard Contractual Clauses approved by the European Commission with the data recipient to legitimize the international transfer of data to third countries or any other valid legal instrument that ensures an appropriate level of protection equivalent to that of the EEA.

If the User wishes to obtain more information about data transfers made by the Company and the legal safeguards that support them, they can contact Grupo Dynasol through the contact channels indicated in this Privacy Policy.

How long will we retain your data?

Regarding the rest of the processing and data transfers described in this Privacy Policy, they will be retained for as long as the legal relationship established between the Company and the User is in force and for the period necessary to fulfill the legal obligations of the Company.

About the rest of the processing purposes, data will be retained if the Company has a legitimate basis for doing so, and if the User does not request the deletion of the data.

How do we protect your information?

At DYNASOL, we are committed to protecting personal information.

The Company uses physical, organizational, and technological measures, reasonably reliable and effective, aimed at preserving the integrity and security of data and ensuring their privacy.



Furthermore, all personnel of the Company with access to personal data have been trained and are aware of their obligations regarding the processing of personal data. All these security measures are periodically reviewed to ensure their suitability and effectiveness.

If any information subject to processing and under the control of the Company is compromised due to a security breach, the Company will respond appropriately to investigate the incident, notify the Control Authority, and, if applicable, those Users who may have been affected so that they can respond appropriately.

What are your rights when you provide us with your data?

The User has the right to access their personal data and obtain confirmation of how we are processing them, as well as to request the rectification of inaccurate data or, where applicable, request the deletion of data when, among other reasons, the data are no longer necessary for the purposes for which they were collected.

Under certain circumstances, data subjects may request the limitation of the processing of their data, in which case we will only retain them for the exercise or defense of claims. The User may also object to the processing of their data on grounds relating to their situation, in which case we will cease processing the data, except for compelling legitimate reasons or for the exercise or defense of claims.

The User may request the exercise of the right to data portability and obtain for themselves or for another service provider certain information derived from the relationship formalized with the Company. To exercise these rights, you can send an email to <u>datos.personalesdyna@dynasol.com</u> attaching a copy of your ID card or equivalent document and indicating the reference treatment or to the Data Protection Committee of DYNASOL C/Titán 15, 28045 Madrid, Spain.

The Company informs the User that to enforce the exercised right, it may be necessary for the User to provide additional documentation to prove their identity (e.g., a copy of their national identity card or passport).

For any additional information about the processing of personal data, the User can contact the Data Protection Committee of DYNASOL (<u>datos.personalesdyna@dynasol.com</u> or C/Titán 15, 28045 Madrid, Spain).

Likewise, the User may file a complaint with the Spanish Data Protection Agency (<u>http://www.aepd.es</u>), especially when the User has not obtained satisfaction in the exercise of their rights.